



Huron Perth Healthcare Alliance Board of Directors

*** MEETING HIGHLIGHTS ***

The Huron Perth Healthcare Alliance (HPHA) Board of Directors met on Thursday, February 7, 2019.

Reports were received from the HPHA Governance & Stakeholder Relations, Medical Advisory, Quality and Resources & Audit Committees. The Chief Nursing Executive and President & Chief Executive Officer provided written updates.

Peter Ridgen shared his patient story outlining the circumstances that occurred when he and his wife were struck by a motor vehicle and brought to the Emergency Department (ED) at the Stratford General Hospital Site. Peter's wife was transferred to London due to serious head trauma and unfortunately succumbed to her injuries 17 days later. Although the outcome cannot be changed, and Peter and his wife received great care and treatment for their injuries, there are areas of concern that he raised. He particularly identified gaps in communication and emotional support resources for him and his son as priority areas for improvement, and the need to adapt an algorithm and protocol similar to that followed by larger trauma centres was highlighted. Peter is committed to working with HPHA to develop process improvements and the experience for others.

Board Approved:

- HPHA Corporate Communications Plan
- HPHA Patient, Family & Staff Engagement Policy
- Quarter 3, December 31, 2018 financial statements and associated reports

Meeting Highlights:

- Physician recruitment and access to primary care in the City of Stratford has been addressed by the development of a resource document posted on the HPHA website and HPHA will provide an update to Stratford City Council on February 25th.
- Individuals without a family physician continue to be encouraged to register with Health Care Connect.
- STAR Family Health Team has a physician that is currently accepting new patients through Health Care Connect, and a new family physician is joining the Stratford Family Health Team in September and taking on new patients through Health Care Connect.
- HPHA Board of Directors will use the results of the Governance Centre of Excellence Board Self-Assessment to develop an action plan and set goals.
- Action plans will be developed for areas that scored red on the Accreditation Worklife Pulse Surveys for Staff and Physicians.
- Community Engagement Survey will be conducted to gain feedback from our communities about how they wish to participate, receive information and get involved with HPHA.
- Annual review of the HPHA Administrative and Professional Staff By-laws is underway, assessing internally for changes and by legal for legislative updates.
- HPHA Corporate Quarter 3 status update provided indicates that all 2018/2019 objectives will be met by March 31, 2019 and objectives for 2019/2020 are being developed.
- HPHA's Annual General Meeting will take place on Thursday June 20, 2019 at 7:00 p.m. at the Mitchell Golf & Country Club.

HPHA BOARD OF DIRECTORS' MEETING

Thursday, March 7, 2019 @7:00 p.m.
Seaforth Community Hospital Site