



Huron Perth Healthcare Alliance Board of Directors

*** MEETING HIGHLIGHTS ***

The Huron Perth Healthcare Alliance (HPHA) Board of Directors met on March 7th and April 4th, 2019.

Reports were received from the Clinton, St. Marys, Seaforth and Stratford Local Advisory Committees, HPHA Medical Advisory and Quality Committees. The Alliance Chief of Staff, Chief Nursing Executive and President & Chief Executive Officer provided written updates.

At the March meeting, Anne Campbell shared an improvement process put in place because of negative feedback and complaints received from an individual that frequently visited the Emergency Department with underlying mental health issues that were not appropriately addressed. With the leadership and expertise of Christina Sebben, Manager of the Inpatient Mental Health Unit and Emergency Department, a specialized care plan was put in place for this patient, contributing to an improved patient and staff experience.

Board Approved – March 7, 2019:

- 2018/2019 Quality Improvement Plan Close-Out Reports
- 2019/2020 Quality Improvement Plan
- 2019/2020 Hospital Service Accountability Agreement
- 2019/2020 Multi-Sector Service Accountability Agreement

Meeting Highlights:

- With the introduction of Bill 74, *The People's Health Care Act*, 2019 and Ontario Health, 45 organizations across Huron Perth have come together to discuss how we can align with the new provincial directions and complete a self-assessment to be considered for designation as an Ontario Health Team.
- Laboratory adjustments are being implemented across all HPHA sites to reflect current recruitment challenges resulting in the temporary closure of the community laboratory at the St. Marys Site that affects "walk-in" patients; those individuals who are not inpatients or registered to a hospital clinic or Emergency Department. Physician offices in St. Marys continue to provide bloodwork for their patients, using a courier to pick up samples to be analyzed at a private lab.
- MyChart is a secure, online patient portal platform that was rolled out at HPHA on April 1, 2019. The portal provides patients with access to parts of their electronic health record, allowing them to actively participate in their healthcare journey.
- To meet HPHA's commitment of creating, promoting and providing a safe and respectful environment for all patients, visitors and staff, a Critical Care Indicators (CCI) flagging program has been introduced. Patients are assessed on each visit using a screening tool and may fall into three categories to be flagged – 1) Antibiotic Resistant Organism; 2) Specialized Care Plan; and 3) History of Violent Behaviour. The CCI flag is permanent on the patient record and can be reconsidered by completing a "Reconsideration Request Form" with a formal review undertaken by the HPHA team.
- HPHA's long-term care (LTC) bed pilot was successful in transferring ALC (alternate level of care) patients into unfunded LTC beds, ensuring patients are in the right bed and in the right location for their care needs.
- HPHA Board of Directors is currently recruiting for two positions:
 - Representative from the catchment area served by the Clinton Public Hospital
 - Regional Representative

Further information is available on our website - <http://www.hpha.ca/Default.aspx?cid=5613&lang=1>

HPHA BOARD OF DIRECTORS' MEETING

Thursday, June 6, 2019 - 7:00 p.m.
Clinton Public Hospital Site

HPHA ANNUAL GENERAL MEETING

Thursday, June 20, 2019 @7:00 p.m.
Mitchell Golf & Country Club
Everyone is welcome to attend