

HURON PERTH HEALTHCARE ALLIANCE

FOR IMMEDIATE RELEASE

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Partnering with Partners

HPHA Looking to Recruit More Patient Partners at all Hospital Sites

At the Huron Perth Healthcare Alliance (HPHA), we believe that patient, family and caregiver engagement is key to changing our healthcare system in a way that makes it truly person-focused. We encourage and support our patients, families and caregivers as members of the health care team. They work together with care providers to shape and improve the way we deliver care today and tomorrow.

A Patient Partner is a community member that has been a patient, a patient's family member or caregiver and has experienced care at any of the four hospital sites of the HPHA (Clinton Public Hospital, St. Marys Memorial Hospital, Seaforth Community Hospital and/or the Stratford General Hospital). Patient, family and caregiver engagement provides us an opportunity to listen and learn from lived experiences and interactions in our health care system.

There are many benefits to becoming a Patient Partner. Not only do you gain more knowledge about your local health care system, you can contribute in ways that match your interest, experience and availability. Several examples of Patient Partner engagement opportunities include:

1. Patient Partnership Council
2. Program Councils
3. Hospital Committees
4. Quality improvement projects
5. Story Sharing - Patient Partners share their lived experiences and perceptions of care with staff, physicians, leaders and other patients.

"Patients, families and caregivers have valuable thoughts and ideas gained from their lived experiences that can provide insight for those working to improve the healthcare system," says Anne Campbell, Vice President Partnerships & Chief Nursing Executive. "Patient Partners help to change the conversation and shift the care experience to a more person-focused approach."

We invite you to join our growing number of Patient Partners at HPHA. Help make a difference!



Help Make a Difference

"The HPHA Patient Partner program affords me the opportunity to take part in positive change to care services." *Lynae, HPHA Patient Partner*

Become a Patient Partner

Patient Partners provide valuable perspectives and have a direct impact across a wide range of initiatives, programs, services and policies to improve the experience of care at the Huron Perth Healthcare Alliance (HPHA).

If you, or a loved one, has experienced care at any HPHA hospital and are interested in making a difference we invite you to contact the Patient Experience Office at:



519-272-8210 ext. 2737

Toll-Free: 1-888-275-1102 ext. 2737

Email: patientexperience@hpha.ca

Online application is available at www.hpha.ca

www.hpha.ca  

PHOTO CUTLINE: HPHA is currently recruiting Patient Partners! For more information, contact the Patient Experience Office or visit HPHA's website at www.hpha.ca

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For more information, please contact:

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