

Information for Referral Source

- A referral from a Primary Care Provider is *required* for Psychiatry
- For certain programs a Primary Care Provider (Physician or Nurse Practitioner) may be required to provide metabolic monitoring
- Endorsement from a Primary Care Provider may be required in any of the Outpatient Mental Health Services Programs
- Information marked "required" on the referral form must be completed in full
- Information requested on the referral form may be sent as a separate attachment if there is insufficient space on the referral form
- The referral source must inform whether subsequent referrals were made to similar programs to avoid duplication
- Right service connection will be facilitated following an intake assessment
- Communication regarding service connection will be provided to the referral source via fax and/or telephone

Note: if a referral needs to be cancelled for any reason, please contact Central Intake at 519-272-8210 extension 2570 or fax 519-272-8226.

Information for Individuals Being Referred

- The individual being referred must be aware that a referral is being made to the Huron Perth Healthcare Alliance (HPHA) Outpatient Mental Health Services
- Appointment booking will be communicated via telephone to the client/caregiver and/or via fax to the referral source
- Right service connection will be facilitated following an intake assessment
- If an individual's contact information changes, they and/or their Substitute Decision Maker are responsible to notify the program or their Mental Health Clinician
- HPHA's Central Intake staff will make three attempts to contact the individual by telephone. If contact cannot be made, the file will be closed and the referral source will be notified
- Individuals can contact Outpatient Mental Health Services to receive an update on the status of their referral by calling Central Intake at 519-272-8210 extension 2570

How to Submit the HPHA Outpatient Mental Health Services Referral Form

- Fax the completed Referral Form to **519-272-8226** (each referral must be faxed separately)
- To help us provide the best care possible, please complete all pages of the referral form and include all relevant documents, such as previous psychiatric consultations, discharge summaries, medication administration records, psychological/mental health notes, lab and test results, and medical information.

Note: To make a referral to the **HPHA Child and Adolescent Psychiatry Program** (individuals between 5 and 17.5 years of age), **Eating Disorders Outreach Program**, **Assertive Community Treatment Team (ACTT)** or **Community Treatment Order Program Referral Form** please complete the program specific referral form, found on the HPHA website, and fax it to **519-272-8226**.

Note: To make a referral to the Seniors Mental Health & Addiction Response Team, please complete the Seniors Mental Health & Addiction Response Team Referral Form, found on the HPHA website, and fax it to 519-527-8420.

Note: HPHA Central Intake will notify the Referral Source in writing that the referral forms are incomplete and/or illegible, and provide the Referral Status of Pending Due to Incomplete Documentation notification. The Referral Source will be asked to submit any missing information within **21 days** in order for the referral to be processed by Central Intake. If the required information is not received by this date, **the referral will be closed**; you are welcome to re-refer the individual in future. Re-referrals will be processed by the date that the completed package is received, **not the date of initial inquiry.**

If an individual is in crisis, direct them to the **Huron Perth Helpline and Crisis Response Team** at **1-888-829-7484** or their nearest Emergency Department. If an individual is experiencing an emergency, **9-1-1** should be contacted.

If you have any further questions or concerns, please contact Central Intake at 519-272-8210 extension 2570.



Referral and Criteria Checklist – Required (check all that apply)
 □ Clozapine Clinic – Psychiatric Day & Evening Program □ Registered with Novartis and has a CSAN number □ Has been prescribed clozapine by Psychiatrist or Primary Care Provider □ Able to manage in the community with support □ Resident of Perth County
□ Group Counselling – Psychiatric Day & Evening Program / Listowel Mental Health Outpatient Services □ 16 years of age or older □ Ready to engage in goal orientated therapy □ Experiencing mental health and/or addiction issues □ Resident of Perth County
Group Counselling Program and Delivery Preference: ☐ Dialectical Behaviour Therapy – SKILLS Group ☐ Cognitive Behaviour Therapy for Anxiety ☐ Cognitive Behaviour Therapy for Mood Delivery Preference: ☐ In-Person ☐ Virtual ☐ Either ☐ Daytime ☐ Evening ☐ Either
□ Individual Counselling – Psychiatric Day & Evening Program / Listowel Mental Health Outpatient Services □ 16 years of age or older □ Ready to engage in goal orientated therapy □ Experiencing mental health and/or addiction issues □ Resident of Perth County
 □ Prevention & Early Intervention Program for Psychoses (PEPP) □ 16 to 35 years of age □ Experiencing symptoms of psychosis or early psychosis: □ Hallucinations (auditory, visual or other) □ Delusions (paranoia, grandiosity, thought broadcasting and insertion, etc.) □ Disorganized thinking (feeling confused, slow or fast thoughts, difficulty concentrating, or following a conversation) □ Negative symptoms (apathy, anhedonia, attention, etc.) □ Mood symptoms (depressed euphoria, anxious, etc.) □ Has either received no previous treatment or treatment for 6 months or less for psychosis □ Has not used methamphetamine for 3 months or longer □ Resident of Huron or Perth County
□ Sexual Abuse Treatment Program □ 16 years of age or older □ Identifies as having experienced a sexual assault □ Resident of Perth County
□ Psychiatry Assessment – Adult, Psychogeriatric □ Individual is: □ 18 to 65 years of age (Adult) □ 65 years of age and older (Psychogeriatric) □ Referring Primary Care Provider has tried previous interventions that have not been successful at stabilizing the individual □ Referring Primary Care Provider is willing to provide medical care and ongoing follow-up to their patient □ Resident of Perth County



Date of Referral: (DD/MM/YYYY) Date Referral Received (office use only):
Client Demographic Information – Required (please print)
Client's Legal Name (first name, last name):
Preferred Name (if different from above):
Date of Birth (DD/MM/YYYY): Sex Assignment at Birth: Male Intersex
Gender Identity: Pronouns:
Address: No Fixed Address
(Street, Town, Province, Postal Code)
Telephone: (home/cell/work/other)
Consent to contact by telephone: Yes No Consent to leave detailed voicemail: Yes No
Consent to speak with others in the household: Yes No
If yes, please specify (name/relationship):
Household language: English French Other:
Living Arrangements (self, spouse, parent(s), long-term care, group home, roommate(s) etc.):
Client Health Card Information - Required
Health Card Number: Version Code:
Additional Considerations
☐ Mobility ☐ Audio ☐ Visual ☐ Language ☐ Interpreter Services Required ☐ Service Animal
Other: If yes, please explain:
Primary Care Provider (if applicable)
Name:
Family Health Team (FHT) / Medical Clinic:
Service Provider Information (if applicable)
Name/Agency/Program: Telephone:
Substitute Decision Maker / Caregiver Information (if applicable) By providing this information, the Referral Source confirms that the individual being referred consents for the HPHA to call the Substitute Decision
Maker/Caregiver on their behalf. The HPHA will refrain from communicating Personal Health Information until consents are verified.
Name of Substitute Decision Maker / Caregiver:
Relationship to client:
Telephone: (home/cell/work/other)
Consent to leave detailed voicemail: Yes No
Referral Source Information – Self or Caregiver Referrals only
Referral is for: Myself Dependant Family Member
I am designated to make treatment decisions for this client : Yes No
Consent to leave detailed voicemail: Yes No





<u>Protective Factors</u> List any known protective factors for this individual (such as steady employment, stable housing, supportive relationships, engagement in counselling services, involvement in prosocial recreational activities):
Medical/Dhysical Hoolth Described
Medical/Physical Health - Required Please provide a list and details of any relevant medical/physician considerations (e.g. specific illnesses, chronic pain, difficulty coping with medical
illness, etc.)
Allergies: ☐ Yes ☐ No
If yes, please specify:
Medications - Required □ attached
Please include both psychiatric and non-psychiatric medication (dose, frequency, adverse effects), including all current and previously trialed medications. Please attached a medication list if the medications are expansive of the space provided.
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Supplemental Information
This information is highly valued and may be requested for certain programs. Please check all that are attached with this referral.
Medical/Psychological/Psychiatric History
☐ Hospital Discharge Summaries ☐ Psychiatric Hospitalization(s)
Recent Laboratory Results (e.g. blood work, urinalysis, etc.)
☐ Community Treatment Order (current or past)☐ MoCA – required for all clients over 65 years of age
☐ Other Assessments (e.g. MMSE, DOS, GAIN-SS, PHQ-9, GAD-7):
Is the client and/or Substitute Decision Maker/Caregiver aware of this referral: Yes No
Does the client and/or Substitute Decision Maker/Caregiver consent to this referral: Yes No
Please note, the client and/or Substitute Decision Maker/Caregiver must consent to a referral being made on the
behalf to HPHA Outpatient Mental Health Services.
Name (PCP, Professional, Self or Caregiver)
Signature (PCP, Professional, Self or Caregiver) Date (DD/MM/YYYY)

Thank you for making a referral to the HPHA Outpatient Mental Health Department. Your involvement in this client's care is important to us; if you have any questions or concerns, or wish to provide updated client information, please contact Central Intake at **519-272-8210 extension 2570** or **by fax 519-272-8226**.