



BOLDLY MOVING FORWARD

Huron Perth Healthcare Alliance
Annual Report
2025-2026





Land Acknowledgement

We acknowledge and give thanks for the land on which we gather as being the traditional territory of the Haudenosaunee/People of the Long House and the Anishinaabe.

We recognize the First Peoples' continued stewardship of the land and water, and that this territory is subject to the Dish with One Spoon Wampum under which multiple nations agreed to care for the land and resources by the Great Lakes in peace.

We also acknowledge and recognize the treaties signed in regard to this land including Treaty #29 and Treaty #45 1/2. Our roles and shared responsibilities as treaty people mean we are committed to moving forward in reconciliation with gratitude and respect with all First Nations, Metis, Inuit and Indigenous Peoples. We commit to the following action: sharing resources that explore the rich and diverse cultures, voices, experiences and histories of First Nations, Inuit and Metis people.



A Message from the Chief of Staff, Board Chair, and President & CEO

At HPHA, boldly moving forward reflects more than a tagline — it defines how we respond to change while staying grounded in our purpose: improving the health and well-being of our communities. Guided by our values of Compassion, Accountability, and Integrity, we remain focused on delivering high-quality care, strengthening partnerships, and ensuring long-term sustainability.

Our principles of People, Partnerships, and Performance have shaped progress across the organization — from advancing regional integration and clinical planning, to strengthening operational and financial stewardship,

to refreshing our Commitments to Our Communities.

This progress is reflected both in our activity and financial results and in the extraordinary contributions of our people, including the ongoing support of our Foundations, Auxiliaries, Volunteers, and Patient and Caregiver Partners. Together, they define the care we provide and the communities we serve.

With gratitude for this shared commitment, we will continue moving forward — boldly, together — toward a more connected, responsive, and sustainable health system.

Kevin Lefebvre
CHIEF OF STAFF

John Wilkinson
BOARD CHAIR

Andrew Williams
PRESIDENT & CEO



Strategy at a Glance



Values

Compassion,
Accountability, Integrity



Mission

Collaborating for
Exceptional Care



Vision

Innovating for
Exceptional Health

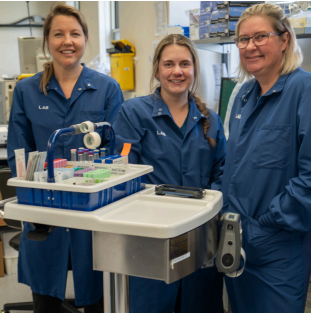
Guiding Principles

Our guiding principles ensure we stay focused on what is important. Specifically, we engage others with compassion and purpose, we build strong and inclusive relationships, and we continuously improve the quality and efficiency of care. They allow us to focus on our deep commitment to the individuals and communities we serve, and to create a healthcare system that is equitable, innovative, and sustainable for the future.



People

Engaging with Passion



Partnerships

Collaborating with Purpose



Performance

Exceeding Expectations



HPHA by the Numbers



Patient Days
(Acute, CCC, Rehab &MH)

58,178



Diagnostic Imaging Tests

121,807



People

2,221



Babies Born

1,152



Emergency Visits

67,341



Laboratory Tests

1,033,540



Day Surgeries

11,591



Inpatient Surgeries

2,102



Financial Overview

Revenue %:



- Ontario Health Funding
- Out-Patient Services
- Other Revenue
- Amortized Capital – Equipment
- In-Patient Services
- Chronic Co-Payment
- Preferred Accommodation
- Unrestricted Donations

Revenue Total: \$209,577,203

Investments %:



- People
- Supplies and Other Expenses
- Drugs
- Medical and Surgical Supplies
- Equipment Amortization
- Interest

Investments Total: \$209,992,801

In the Community

HPHA staff participate in community events with the goal of helping others in Huron and Perth counties.

United Way

Our staff are committed to improving the lives of those in our communities. HPHA was recognized for its contributions to the United Way's 2025/26 campaign in Huron and Perth, ranking number two in contributions.

In addition, Wendy Hutton, Vice Chair Seaforth Community Hospital Foundation and Community Member, was also recognized with the Spirit Award for Mid-Huron for her volunteer work with the United Way.



Organ and Tissue Drives

To help increase organ donors in our area, HPHA hosted organ and tissue registration drives during the Rotary Hockey Final Day at the Stratford Rotary Recreation Complex and at Clinton Public Hospital, Seaforth Community Hospital, St. Marys Memorial Hospital and Stratford General Hospital.

Coldest Night of the Year

Staff participated in the Coldest Night of the Year fundraiser in support of homelessness initiatives in Huron and Perth counties.

They walked around Stratford's Lake Victoria in support of Shelterlink Youth Services and Stratford Connection Centre. At the same time, HPHA's Huron team walked in support of the Huron Homeless Initiative.



Bringing holiday cheer



Staff generously donated to the Winter Clothing Drive, with clothing and other essential items being delivered to Clinton's Transition House.

Staff organized a successful Adopt-A-Family initiative for the Salvation Army. HPHA adopted 13 families, including 31 children, bringing warmth, hope and cheer during the holiday season through gift-giving.



We are the Patient Experience

HPHA is committed to listening and acting on feedback from patients, family members, caregivers and staff. This feedback contributes to a culture that drives exceptional patient, family, caregiver and staff experiences. Central to this, is a dedicated group of volunteer Patient and Caregiver Partners who inform all key decisions made by the organization.



The Patient Experience Office actively seeks feedback from patients and families through electronic patient surveys and bedside surveying, and follows up where appropriate through phone, email and in-person.

In 2025/26, almost 3,400 survey responses were received, with more than 70 patients and families sharing feedback that directly improved processes and celebrated our successes.

What our patients are saying



"We are very thankful to the staff on the maternity unit for providing us with exceptional care! Every staff member we interacted with was extremely compassionate, knowledgeable, and made us feel very supported every step of the way! We could not have asked for better care." *Online Survey*

"I like that my physio staff is the same and they've been great." *Bedside Survey*

"Thank you for giving her (my Mom) the care she needed. For looking after her, and treating her with kindness and respect. I saw firsthand, in her final days, the care she received and the dedication of all the staff. On behalf of her family, I thank you." *Family Email*

"The care I received was excellent. My Doctor was absolutely wonderful. I had no problems at all...I have to just tell you, from the bottom of my heart. I am home now and I was taken care of wonderfully. Wonderful place to be if you are sick." *Phone call*



The HPHA is supported by four dedicated hospital foundations. Your donations help ensure high-quality care for patients across our communities. Donations made to a specific foundation directly support the hospital it represents.

Our Foundations



Clinton Public Hospital Foundation

In 2025-2026 the Clinton Public Hospital Foundation transferred \$390,700.80 to Huron Perth Healthcare Alliance for Clinton Public Hospital for Capital Equipment purchases through a Golf Tournament, Duelling Pianos event, events with the Kinsmen, the CKNX Health Care Heroes Radiothon, and their most successful Christmas Campaign.



St. Marys Healthcare Foundation

The 2025-2026 year had incredible momentum, generosity, and community impact. With community support, the Foundation successfully raised more than \$650,000 in just 10 months to fund an X-ray machine. They also supported the installation of a new gazebo, creating a welcoming outdoor space for patients, families, and staff to enjoy.



Seaforth Community Hospital Foundation

In 2025-26, the Seaforth Community Hospital Foundation transferred \$245,963 to the Huron Perth Healthcare Alliance for Seaforth Community Hospital in support of priority capital equipment to enhance patient care; staff education to maintain competencies and further skills; and physician recruitment for patient care and to further access to primary care.



Stratford General Hospital Foundation

In 2025-2026 the Stratford General Hospital Foundation proudly celebrated the successful completion of the In Our Hands Capital Campaign, surpassing its \$30 million goal with more than \$31.4 million raised through the generosity of over 7,500 donors. Together, our community is helping ensure exceptional care remains close to home for generations to come.

In addition to the support of our foundations, the HPHA is fortunate to be supported by four dedicated volunteer and auxiliary groups. With 385 members across our sites, these individuals are an essential part of our hospital community, enhancing the patient experience, assisting with services, and leading impactful fundraising efforts.

Our Auxiliaries and Volunteer Groups



Clinton Public Hospital Auxiliary

Fundraising events, such as the Penny Sale and Gift of Lights, allowed the Auxiliary to donate \$26,600 for life-saving equipment. Supporting surgical services through their compassion, accountability and embodying integrity for patient-centred care, they strengthen the surgical team and enhance the overall patient experience.



St. Marys Memorial Hospital Auxiliary

The St. Marys Memorial Hospital Auxiliary creates awareness and fundraises for patient initiatives. Through fundraising, gift shop and community partnerships, they help ensure exceptional patient care as they donated funds to repair the gazebo and painted streetscape to help stimulate dementia patients.



Seaforth Community Hospital Volunteer Council

The Seaforth Community Hospital Volunteer Council partners with the hospital's interdisciplinary team to enhance patient care across therapies, the inpatient unit, and patient registration. Through community fundraising, the Council provides bursaries to local students who are continuing their education in healthcare.



Volunteers of Stratford General Hospital

The volunteer program strengthens every aspect of the hospital. Volunteers support wayfinding, therapeutic programs, the Critical Care Unit, Surgical Services, Chemotherapy, and the Emergency Department — enhancing patient care and improving the experience for families and staff. They also raised \$202,000 to purchase four life-saving ventilators.



HPHA.CA



*Photography by Terry Manzo
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Destination Stratford*